List of Australia-wide general support resources for parent participants



| Service | Contact information | |
|---|---|---|
| <u>1800RESPECT</u> is a free Australia-wide counseling helpline to support for people experiencing violence and abuse. | Phone: 1800 RESPECT (1800 737 732) 24 hours / 7 days a week | Website: <u>https://www.1800respect.org.au/</u> |
| <u>beyondblue</u> aims to increase awareness of <u>depression</u> and <u>anxiety</u> and <u>reduce stigma</u> . | Phone: 1300 22 4636 24 hours / 7 days a week | Website: https://www.beyondblue.org.au/ |
| Blue Knot Foundation Helpline (formerly ASCA Professional Support Line) provides help, information, support or referrals for adult survivors of <u>childhood trauma and abuse</u> , their partners, family and friends, health professionals and anyone in the workplace working with people who have experienced childhood trauma and abuse. | Phone: 1300 657 380 9 am-5 pm (AEST) / 7 days a week | Website: <u>https://blueknot.org.au/</u> |
| Butterfly Foundation's National Helpline , ED HOPE, is a free, confidential service that provides information, counselling and treatment referral for <u>people with eating disorders</u> , and <u>body image</u> and related issues. | Phone: 1800 33 4673 8 am - 12 am (midnight) (AEST) 7 days a week | Website: <u>https://butterfly.org.au/</u> |
| <u>eheadspace</u> provides mental health and wellbeing support, information and services to young people aged 12 to 25 years and their families. | Phone: 1800 650 890 9 am -1 am (AEST) 7 days a week | Website: <u>https://headspace.org.au/</u> |
| Family Relationships Advice Line is a national telephone service that helps families affected by relationship or separation issues. | Phone: 1800 050 321 8 am - 8 pm - Monday to Friday 10 am - 4 pm - Saturday | Website: <u>https://www.familyrelationships.gov.au/</u> |



© The Bouverie Centre, La Trobe University



| <u>Kids Helpline</u> is Australia's only free confidential and private counseling service specifically for children and young people aged 5 to 25. | Phone: 1800 55 1800 24 hours / 7 days a week | Website: <u>https://kidshelpline.com.au/</u> |
|---|---|--|
| <u>Lifeline</u> provides crisis counselling, support groups and suicide prevention services. Text or live chat online also available. | Phone: 13 11 14 24 hours / 7 days a week | Website: <u>https:/www.lifeline.org.au/</u> |
| MensLine Australia is a professional telephone and online support and information service for Australian men. | Phone: 1300 78 99 78 24 hours / 7 days a week | Website: <u>https://mensline.org.au/</u> |
| <u>MindSpot</u> is a free telephone and online service for people with <u>stress</u> , worry, anxiety, low mood or depression. It provides online assessment and treatment for anxiety and depression. MindSpot is not an emergency or instant response service. | Phone: 1800 61 44 34 8 am - 8 pm - Monday to Friday 8 am - 6 pm - Saturday | Website: <u>https://www.mindspot.org.au/</u> |
| QLife provides nationwide telephone and web-based services to support lesbian, gay, bisexual, transgender and intersex (LGBTI) people of all ages. | Phone: 1800 184 527 3 pm - 12 am (midnight) (AEST) 7 days a week | Website: <u>https://qlife.org.au/</u> |
| SANE Australia provides support, training and education enabling those with a <u>mental illness</u> to lead a better life. | Phone: 1800 18 7263 10 am - 10 pm (AEST) Monday to Friday | Website: <u>https://www.sane.org/</u> |
| Suicide Call Back Service provides support if you or someone you know is feeling suicidal via phone, live chat or video chat support. | Phone: 1300 659 467 24 hours / 7 days a week | Website: <u>https://www.suicidecallbackservice.org.au/</u> |



© The Bouverie Centre, La Trobe University